

[WHAT IS CLAIMED IS:]

1. A shipping-management system that is a shipping-management system that manages direct shipping of shipping directly from the parts manufacturer to the ordering source according to a part order for repair parts from said ordering source to the brand manufacturer and comprising:

a management-information-memory unit that stores inventory information, order information and non-allocated information;

an allocation-process unit that performs an allocation process for the inventory according to said part order from said ordering source, and stores said repair parts, which are registered in said inventory information, in said management-information-memory unit as said order information, and stores said repair parts, which are not registered in said inventory information, in said management-information-memory unit as said non-allocated information;

an order-information-extraction unit that, at a preset order time, extracts unsent said order information that is stored in said management-information-memory unit and sends it to said parts manufacturer;

a non-allocated-information-extraction unit that, at a preset non-allocated-transmission time, extracts said non-allocated information that is stored in said management-information-memory unit and sends it to said parts manufacturer; and

an inventory-setting unit that stores the inventory of the parts manufacturer in the management-information-memory unit as inventory information.

2. The shipping-management system of claim 1 further comprising a re-allocation-process unit that, from among said repair parts loaded in the warehouse inventory of said parts manufacturer, stores said repair parts, which are stored in said management-information-memory unit as said non-allocated information, in said management-information-memory unit as order information.

3. A shipping-management method of this invention that is a shipping-management method that manages direct shipping of shipping directly from the parts manufacturer to the ordering source according to a part order for repair parts from said ordering source to the brand manufacturer and

stores in memory the inventory of the parts manufacturer as inventory information;

performs allocation for the inventory according to said part order from said ordering source, and stores in memory said repair parts, which are stored as said inventory information, as said order information, and stores in memory said repair parts that are not stored as said inventory information as said non-allocated information;

extracts at a preset order time unsent said order information that is stored and sends it to said parts manufacturer; and

extracts at a preset non-allocated-transmission time said non-allocated information that is stored and sends it to said parts manufacturer.

4. The shipping-management method of claim 3 wherein of said repair parts that are loaded in the warehouse inventory of said parts manufacturer, said repair parts that are stored as said non-allocated information are stored as order information.